

Alternative Container Referral Program

Terms & Conditions

These terms and conditions explain how the Alternative Container referral program works and set forth the requirements for participation in the program. By taking part in the program, you acknowledge that you understand and agree to these terms and conditions. Alternative Container may amend, suspend, or end the program at any time, with or without advance notice.

I. Program Overview

The referral program is a way to thank our valued clients for introducing Alternative Container to new businesses or to previous clients who have not ordered in the past two years. When a current client (the “referring client”) refers a new or eligible returning client (the “referred client”), both parties are able to qualify to receive a discount.

II. Eligibility

Participation in the referral program is limited to current Alternative Container clients who are in good standing, meaning their account does not have an overdue balance.

A referred client must meet one of the following criteria:

- They are a brand new client who has never placed an order with Alternative Container.
- They are a former client who has not placed an order within the past two (2) years.

If a former client has an outstanding past-due balance, that balance must be paid in full before they are eligible to receive the referral discount.

Referrals must always involve completely separate businesses or entities. A client may not refer themselves, another location they own or operate, or an affiliated company. Any questions regarding this eligibility requirement may contact the office for further clarification.

III. Referral Process

To ensure proper tracking of referrals, the referred client must mention the name of the client who referred them at the time they place their order. This can be done during checkout or in their initial order communication with Alternative Container. If the referral is not disclosed at this stage, the discount cannot be applied retroactively. Clients may also contact Alternative Container by email or phone for additional information about the program, but the discount itself will only be honored when mentioned at the time of ordering.

IV. Rewards

When a referred client places and pays in full for their first qualifying order, both parties receive a benefit. The referred client will receive a ten (10) percent discount off of the product portion of their order, up to a maximum of \$500. Once the referred client has fully paid for their order, the referring client will receive a discount equal to the dollar value of that discount, also up to a maximum of \$500.

The referring client's discount is applied to their next order only. If they do not place another order, the discount cannot be redeemed for cash or transferred to another account, and it will be forfeited. Discounts apply to product purchases only; they do not apply to shipping or delivery charges. Only one referral discount may be applied to an order. Discounts cannot be combined or "stacked", cannot be applied toward past-due balances, and cannot be redeemed for cash.

V. Program Limitations

Each referred client may only be referred once, and may only receive a single referral discount. Referring clients may refer as many separate businesses as they wish. However, discounts are only granted when the referred client meets the eligibility requirements, places an order, mentions the referring client's name at checkout, and pays for their order in full. Both the referring client and referred client must remain in good standing, with no overdue balances, in order to participate in the referral program.

VI. Disputes and Verification

In the event that more than one client claims to have referred the same referred client, Alternative Container will determine, in its sole discretion, which party is entitled to the referral discount. Alternative Container also reserves the right to verify the eligibility of both referring and referred clients. Rewards may be withheld or canceled in cases where there is suspected fraud, abuse, or failure to comply with these terms and conditions.

VII. Program Changes and Termination

The referral program is intended to reward loyal clients and support company growth, but Alternative Container reserves the right to change, suspend, or end the program at any time, with or without notice. If the program is ended, discounts already earned will still be honored according to these terms.

VIII. Governing Law

These Terms are governed by and will be interpreted under the laws of the State of Indiana, without regard to its conflict-of-law provisions.